

How to load your card at a MoneyGram Load Station.

When RED PHONE is Required

Locate a MoneyGram Load Station

At the station, locate the RED MoneyGram phone.

The phone will automatically dial MoneyGram Customer Service.

When prompted to select a transaction type-select "Load A Card" or "Load a Prepaid Card".

Enter your card number when prompted.

When prompted enter your prepaid card expiration date as requested by the automated system.

Enter the amount of money you intend to load to your prepaid card.

Confirm the amount of money to be loaded to your prepaid card.

When prompted to enter your telephone number-enter the telephone number you used when enrolling for your prepaid card.

A MoneyGram agent on the phone will confirm your name, telephone number, address, 16 digit card number, the amount of money you are loading and the receiver code (7034).

Write down the information provided by the MoneyGram agent on the phone.

Provide the MoneyGram agent at the retail location with your card, money and appropriate information.

The MoneyGram agent will load your prepaid card and your money will be available on your card instantly.

The MoneyGram Load Station will charge you a modest fee to load money onto your card, but there is no card program fee for any load.

How?

Visit the site on the back of your card.

Click the "How It Works" link and then click the "Cash Loading Stations" option.

Click the appropriate link to find a location.

Be sure to select "Reload other prepaid card" as the service.

